

A Teacher's Pet
Small Animal Boarding



Terms and Conditions for Small Animal Boarding

- To make your **first** booking simply call us on **07734 466 463**. To secure the booking we ask for a deposit of 50% this will be non-refundable, once paid your pets place will be guaranteed
- For your pet's holiday with us you will be required to complete a booking form with your contact details, your address and your pets' details, you will also be required to sign your name to show you agree to our terms and conditions for that holiday and all future holidays your pets have with us.
- Owners will be asked to bring proof of their address.
- A contract will be deemed as active once a booking has been made and the deposit has been received.
- We will only hold a booking for two days without a deposit. The deposit will be deductible from the final boarding cost. We are unable to take credit card or debit card payments so only cash payments or bank transfer will be accepted.
- All boarding fees must be paid in full on arrival of your pet. If you shorten your pets stay you will still be required to pay for the dates booked. You need to notify us of any cancellation as soon as possible before your pet's holiday date is due.
- We only accept rabbits with an up-to-date vaccination card which have been vaccinated against Myxomatosis/RHD1 and RHD2 - **As of 1st January 2020, it is mandatory for all rabbits staying with us to be vaccinated against RHD2.**
- Your rabbits will need to have had these administered at least two weeks before their stay with us. Their vaccination cards will need to be shown on arrival. There are currently no vaccinations required for guinea pigs and other small animals.
- Whilst not mandatory, we recommend rabbit owners to treat their pets against E. Cuniculi. This can be done through oral medication, given as little as a few times a year. Please speak to your vet for more information.
- We will not be held responsible for any illnesses such as (but not limited to) Myxomatosis, Rabbit Haemorrhage Disease, Rabbit Haemorrhage Disease 2, E. Cuniculi, fly strike, mites or any other diseases.

- We carry out frequent bottom checks and ensure that all rabbits/ guinea pigs are kept clean however we will not be held liable in the unfortunate event that your rabbit becomes a victim of fly strike.
- **. Any medical conditions must be discussed with us prior to boarding.**
- We reserve the right to refuse entry to any pet we believe to be not in good health. This is to protect other animals from catching a contagious condition and putting them at risk.
- Failure to agree to sign our terms and conditions and show your rabbit's up to date vaccination card will result in the cancellation of your booking, your deposit will not be refunded to you.
- You will need to sign a Veterinary release form. If your pet shows signs of illness we will try to contact you immediately, however if no contact can be made and we need to take your pet to the vet the cost of this along with their treatment will need to be covered by you the owner. An additional cost of £10.00 per hour will be charged to you for travel and waiting time. By signing the terms and conditions you agree to pay all your pets vet costs directly to the vet, plus the agreed additional hourly rate.
- We will not accept responsibility for any pet becoming pregnant. At no time will any pets come into direct contact with any other animal other than those they have been boarded with by their owner
- In the unlikely event that your pet passes away while in our care we will contact you immediately to discuss your wishes. You will still be liable for any vet fees incurred if this is the case. Whilst we take every precautionary measure to prevent illness, We accept no liability if your pet becomes ill or passes away.
- All visits for viewing, arrivals and departures need to be made via appointments during our opening times. If you're running late, please let us know as soon as possible.
- All our hutches or cages are thoroughly cleaned and disinfected and then allowed to dry before being prepared for our next furry guest.
- We ask that you bring your own dry food (sufficient for their stay with us) as a change in diet can upset their tiny tummies.
- Whilst your pet is in our care it will be fed a variety of fresh food and hay provided by us as well as its own regular dried food provided by you. We will provide top quality farm hay, straw and sawdust where appropriate.
- All rabbits and guinea pigs will have supervised daily access to an exercise run with plenty of tunnels and toys which stimulates them and helps to prevent boredom.
- On departure day your pets must be collected as per your pre-arranged allotted time (after this time you will be charged for an extra day).

- Please remember not all animals are friendly so petting of our guests is not permitted by any visitors. Children must always be supervised by an adult.
- At the present time there is no licensing required for the boarding of rabbits and other small pets, it is your responsibility to establish that a boarding facility is suitable for your pet requirements prior to making a booking.
- If you do not collect your pet on the agreed departure date without prior agreement from us then you will be charged for any extra days at the cost of £25.00 each per night. If your pet is not collected within 10 days of the arranged departure date, we reserve the right to rehome your pet.
- **Pet Carriers:** Please bring your pet in a suitable and fit for purpose pet carrier, particularly if you request to leave your carrier with us.
- All pets and belongings left such as carry cases are left entirely at the owners own risk.
- We cannot accept any responsibility for persons or their vehicle while visiting the premises.
- **Neighbours:** Please be respectful of our neighbours when parking, and do not park across a neighbouring driveway.
- We may at times photograph your pet for promotional purposes. If you are unhappy with this you can choose to opt out by letting us know.